

About the Dial-A-Ride Program



Eligibility

To be eligible for the Dial-A-Ride program, residents must live within the City limits of Woodburn and be at least 55 years of age or a person with a disability (as defined by the ADA) who is unable to use the fixed route transit service. If you qualify, you will be eligible to use Dial-A-Ride for door-to-door transportation to any destination in Woodburn. Contact the Transportation office at 503-982-5233 (RIDE), for additional information and to be placed on temporary eligibility status while your physician completes and returns the required form(s).

Appointments/ Office Hours

Appointments are available between 7:00 AM -7:00 PM, Monday through Friday. Please schedule your trip as early as possible, but with at least 24 hours notice. Unfortunately, same day service is not available. For more information call 503-982-7433 (RIDE).

Trip Guidelines

Passengers are permitted to stop at a maximum of two (2) locations. For example, passenger can travel to a doctor's appointment followed by the pharmacy, or to lunch and then the grocery store. Passengers choose location(s) and we will make sure you get there and home again.

Anyone may accompany you on your trip, however they are required to pay the regular fare. If you require a Personal Care Attendant (PCA), they ride for free. A service animal can accompany you on your trip. Companion pets need to be in an approved pet carrier.

Cost

The cost for Dial-A-Ride service is \$5.00 per roundtrip. Six (6) trip punch cards available for \$25.

Change of Plans

If your plans change, please contact the office as soon as possible, but no later than 8:00 AM the day of the appointment, so that the trip can be canceled and the driver notified.

Woodburn Out of Town Medical Transportation

The Program

Woodburn Volunteer Medical transportation is a unique service for older adults and eligible disabled residents of the Woodburn community that provides transportation to medical appointments outside of Woodburn.

History

The concept of Volunteer Medical transportation began in 1972 in the homes of a few concerned Woodburn residents. They began making appointments for medical transportation for elderly and disabled individuals, relying on friends and volunteers to do the driving. In time, the program grew so popular that the demand for service became too great for the number of available drivers.

The program relied solely on donations to

Out of Town Medical Transportation

History (cont.)

keep it in operation, but it thrived. In 1975, the City of Woodburn began sponsoring the program, and supported it with scheduling personnel, office space and other materials. Volunteer drivers are now provided by the Retired and Senior Volunteer Program (RSVP).

Volunteer Drivers

Volunteer drivers take you to your appointment, wait for you and return you to your home. Medical Volunteer Transportation is staffed with a number of volunteers who donate their time and personal vehicle. There is no charge for the service and drivers are not permitted to accept tips; however, we gladly accept donations to help offset the cost of running the program.

Donations

Donations are essential to continuation of the program and are very much appreciated. Donations are voluntary and entirely at the discretion of the client. However, many people base their contribution on the amount we reimburse the volunteer drivers, which is 56 cents per mile (in 2014). Every client should only contribute an amount they are comfortable with.

Remember:

Please be ready 15 minutes before your scheduled pick up time. We have many passengers to transport, so be aware that the actual pickup time for your return trip home could be up to 30 minutes later than scheduled.

Dial-A-Ride does not operate on New Years Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day or Christmas Day.



Dial-A-Ride



For all Local
Medical, Shopping
and Business
Appointment Needs

Tel: 503-982-7433

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